



SOUTHERN AFRICAN DEVELOPMENT COMMUNITY

File ref. no.: 18/R/2020_COVID-19

2020-04-02

SADC-RTGS OPERATIONAL NOTICE: 009/2020
SADC-RTGS: STAKEHOLDER UPDATE ON COVID-19

This notice serves to provide an update regarding arrangements by the SADC-RTGS Operator around the COVID19 pandemic.

The SADC-RTGS Operator team remains committed to maintaining operations and business continuity of the system. The continued monitoring and support functions of the system are currently provided by essential staff operating between the SARB's head office, the alternate site and remotely (working from home).

No changes have been made to our operating arrangements and the existing incident management arrangements, including the availability of communication channels.

There has been no impact on the operations of the system with the implementation of the precautionary measures announced in the previous notice, and no disruptions have been experienced since the lockdown in South Africa.

Participants are requested to inform the SADC-RTGS-CSC of any changes to their contact details and to include alternative contacts where necessary.

Related queries may be directed to the SADC-RTGS Customer Support Centre at +27 12 313 4622 or alternatively SADC-RTGS-CSC@resbank.co.za



RTGS Integrated Regional
Electronic Settlement System

Yours faithfully

A handwritten signature in black ink, appearing to read 'Magedi-Titus Thokwane', is written over a horizontal line.

Adv. Magedi-Titus Thokwane
SADC-RTGS OPERATIONS
SOUTH AFRICAN RESERVE BANK

SADC-RTGS Customer Support Centre
Telephone No +27 12 313 4622
Email address SADC-RTGS-CSC@resbank.co.za